



MOBILE-ID

Anytime, Anywhere

GoPaperless

Branch e-Form



Why is the **GoPaperless Branch e-Form** necessary?

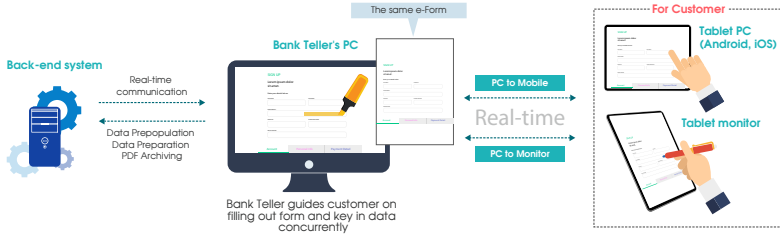
- Wasting time filling out paper form
- Transferring data from paper into the system
- Scanning paper forms/documents

- Long waiting time at retail banks



What is the **GoPaperless Branch e-Form**?

The GoPaperless Branch e-Form is the leading digital banking solution to eliminate paper form filling over the bank counter at retail banks. Paper forms are replaced with Mobile-ID e-Forms, bringing values to banks by reducing time and cost spent on carrying out financial transactions. The overall customer journey is shortened as the entire banking process is streamlined and customized.



**Reduce Time & Cost,
Increase Productivity**



Benefits



Time-Saving

Reduce processing and waiting time as information is stored into back-end system in real time



Increase Productivity

Automated approval process with built-in business logic



Cost-Saving

Reduce costs as the production, distribution, archival and removal of paper documents are eliminated

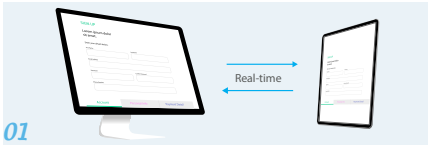


Strengthen Security

Completed forms are encrypted into XML to keep data safe and secure



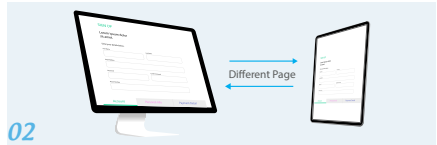
Key Features



01

Real-Time Input Data Synchronization

The information entered by the customer using the tablet monitor is synchronized with the Bank Teller's computer. The seamless form filling process enhances the customer experience.



02

Independent Control of the Same Form

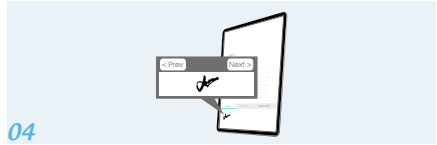
While the customer is entering data into the e-Form, the Bank Teller can work on the other pages of the same form concurrently.



03

Prepopulate Data onto Multiple Forms

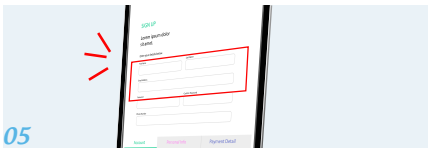
The same set of data keyed into the first form (e.g. name and address) can be prepopulated onto other forms throughout the entire customer journey.



04

Guided Form Filling Process

Create a workflow to guide customer along when filling out e-Form. E.g. Adding a 'Next' button or highlighting the next field to be filled.



05

Validation Checks

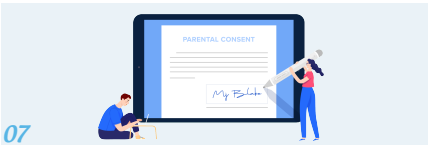
Set required input field with validation checks to avoid missing information or inaccurate data input.



06

Integrate with Existing Systems

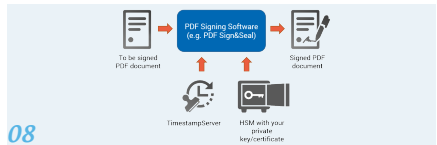
All input data communicates with the back-end system and other devices such as ID card scanner, stamp scanner, document scanner and more.



07

Basic e-signatures (with witness digital signature)

E-signatures are just hand-signature images stamped on the document. They do not provide user authentication or document integrity. In GoPaperless Branch e-Form you can create e-signatures on their own, although we recommend to always use with digital signatures.



08

Server-side digital signatures

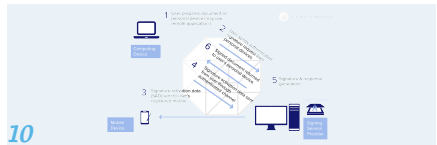
Server-side signing simplifies PKI digital signatures by keeping each user's private signing key securely on the server. Users are authenticated before using their signing key and all interactions are logged.



09

Local signatures (smartcards, USB tokens etc.)

Support local (client-side) signing using soft-tokens or hardware (smartcards and USB tokens). Requires you to have a smartcard or USB or software-based key issued by your public/private CA.



10

Authorized Remote Signing

Authorized Remote Signing is a secure way to create server-side signatures (centrally held signer key) under the instruction and sole control of the signer. The signatory uses their registered mobile device to authorize the server-side signing action.